

Notice of References Cited

Application No. 08/879,070	Applicant(s) Johnson et al
Examiner Alexander Kalinowski	Group Art Unit 2761 Page 1 of 1

U.S. PATENT DOCUMENTS

*	DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS
X A	4,992,940	2/1991	Dworkin	705	26
X B	5,708,798	2/1991	Lynch et al.	395	500
C					
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*	DOCUMENT NO.	DATE	COUNTRY	NAME	CLASS	SUBCLASS
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NON-PATENT DOCUMENTS

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X U	Caudron, Shari, "Sales-force automation comes of age. (includes related articles on how Hewlett-Packard Co. Computer Systems Group implemented technology-enabled selling applications", Industry Week, Vol. 245, No. 10, pp. 146-149.	5/1996
V		
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X		

* A copy of this reference is not being furnished with this Office action.
(See Manual of Patent Examining Procedure, Section 707.05(a).)